

During the quoting stage of our two storey extension, KP Deane were always friendly, on time and prompt to turn the quote around. It wasn't difficult to see why a number of people had been building with them over the last couple of years down our road. Rees was also more than happy to offer professional advice on what needed to be considered over and above what was on the plans. This definitely wasn't the case with many of the builders we spoke to. This was a significant reason, on top of the great price, of why we selected them.

During the works there were no times where we needed to chase or were worried about the schedule of the build. The quality of the work was always good and they rectified the odd snag very quickly. There were quite a few tweaks to the plans or last minute requests during the build- I was expecting this to be difficult to deal with or the costs to rise significantly. This simply wasn't the case and they were only too happy to take onboard the changes, often with no adjustment to the price! Having people in your house every day for a 4-5 month period means you need to be able to trust them, build a relationship and feel that everything is in control- they made this easy. I wouldn't hesitate to recommend KP Deane to other people.

R Davies (Didsbury)

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